

FOXTONS



**SECURITY
LIMITED**

Cost effective solutions with flexibility and reliability

- **SIA Licensed Guards**
- **Industrial & Office**
- **Fully Trained and Insured**
- **Emergency Cover**
- **24 hour Service**
- **Blue Chip Client List**
- **Security Receptionists**



- **Proven Track Record**
- **All Staff Vetted to BS7499**
- **Innovative use of Technology**
- **Nationwide Coverage**

Call now for a free no-obligation survey & quotation...

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Fax: 020 8331 0002 web: www.foxtonssecurity.com

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Foxtons Security Ltd, Crown House, 71-73 Nathan Way, London SE28 0BQ



Cert.No. 10494/050270



Security Industry
Authority



Mission

Our vision for the future

Foxtons Security aspires to be the first choice in the provision of Manned Guarding Services. These will be of the highest professional standards and integrity. In achieving this aim we will always be mindful of the need to think long term and to reflect the aspirations of our clients and staff.

OBJECTIVES

To fulfil our Mission Statement necessitates our achieving the following objectives.

a) Client Satisfaction

We must identify the client needs we intend to satisfy, set clear targets and measure our achievement against these expectations.

b) Motivation of Staff

Staff are our major asset in any such achievement. We must motivate them, through strong and clear leadership towards the fulfilment of our market task.

c) Cost Effectiveness

Our client orientation means that we should concentrate resources to maximise the value for both the company and the client.

d) Profitability

Profit is the necessary ingredient in achieving our long term aims and ensuring the availability of capital to meet the needs for such investment.

VALUES

We will only achieve the right balance of our objectives if we have a clear set of values which we all share and see as guiding our day to day behaviour. These are:

a) Responsiveness to Clients

Our clients will recognise us for what we do and how we act, not what we say.

We must ensure that at all times our behaviour, our language, our response recognises that we have understood their problems.

b) Concern for People

Our business is based on trust and the integrity of our relationships. People form the key ingredient in these and our concern for them and their needs and ambitions must be evident.

c) Teamwork

Responsiveness and concern will only be effective within a spirit of teamwork. We will actively foster this through the free interchange of information and instructions and respect for each others contribution.

d) Technical Excellence

We have a unique blend of skills and the back-up teams to match. We must ensure that we maintain and use our skills to a high level of professionalism, externally and internally.

Management Philosophy

Our business direction is based on four key principles

Customer Focus

We are committed throughout our organisation to delivering excellence of service. As a service business we achieve this through training, leadership, a thorough understanding of our customer needs and the development of our partnership with them.

People and Teamwork

Our employees are our most important assets, we stand or fall on their performance. We seek to attract staff with integrity and the capability to meet all our clients needs.

The role of the security industry is becoming increasingly demanding, yet too many companies provide a service based on guards wages which are too low to attract the calibre of personnel required. Foxtons Security is unwilling to compromise its standards in this way and is committed to establishing realistic wages at all levels.

We encourage our guards to develop a personal pride in their role, and deliberately keep our Portfolio Managers business base to manageable proportions in the interest of maintaining close contact with our clients, guards and management.

Management Involvement

It is Foxtons Security policy that a Portfolio Manager will take full on-going responsibility for the smooth running of all assignments which he has negotiated. He will arrange regular client liaison meetings, usually on a monthly basis, and will be available at all times to answer any queries that may arise.

Change and Innovation

Security needs never stand still. We aim to foster a climate of receptiveness to change amongst our staff encouraging initiative and developing their trust through involvement.

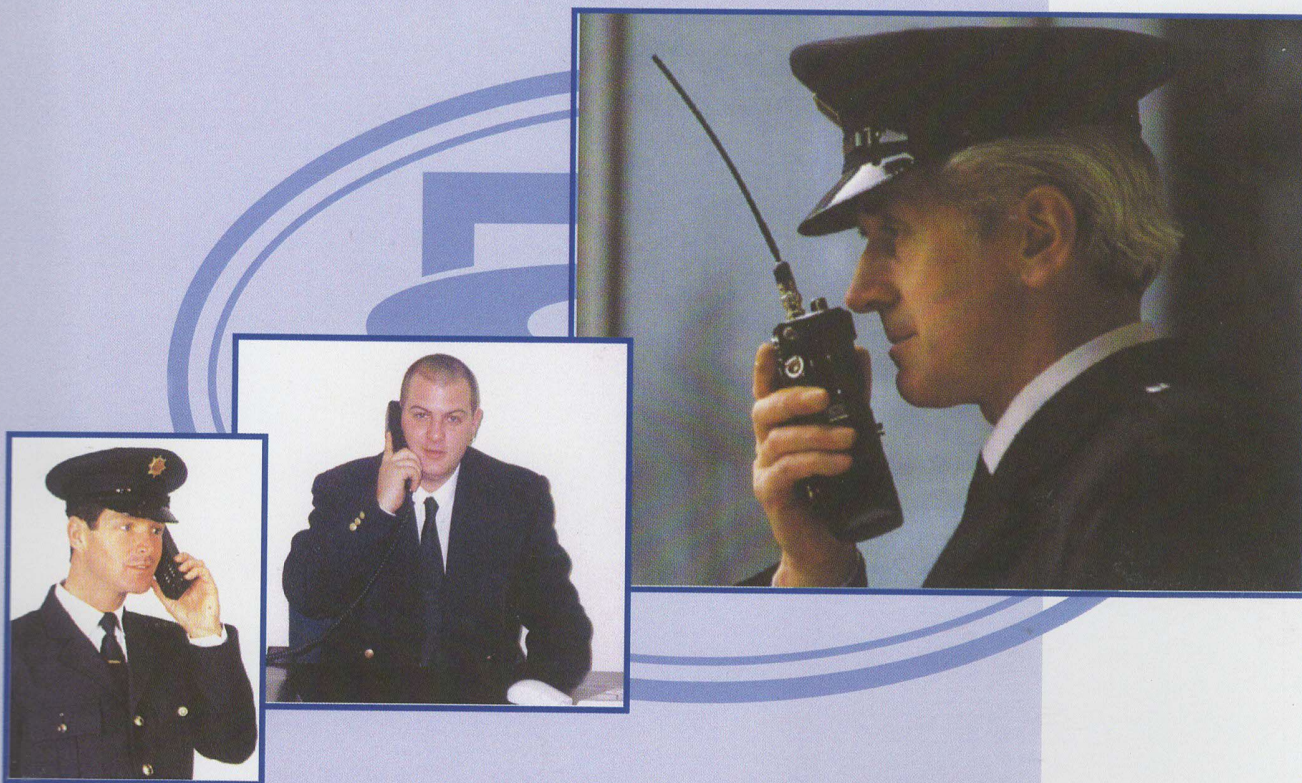
This is additionally reflected in our management of accounts we regard the Assignment Instructions as a dynamic part of the contract, subject to review, updating them as the contract develops and demands change. In addition to its recognised use, it should be used as a constant reference at all management meetings.



Foxtons Security Limited

Uniformed Guards

Uniformed guards can be provided on a contract or temporary basis. Guarding duties can range from gatehouse, warehouse protection, factory estates, listed buildings, construction sites and areas of special risk. Communication with guards is vital. This is maintained through our 24 hour control room, supervisory inspections and our electronic guard monitoring system.



Fully trained uniformed guards

24 hour control room

Permanent/temporary and emergency cover available

Computerised guard monitoring system

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